REQUEST FOR EXPRESSIONS OF INTEREST

(CONSULTING SERVICES – FIRMS SELECTION)

Republic of Armenia

Public Sector Modernization Project III

Loan No.:8539- AM

**Assignment Title:** Strengthening Policy and Institutional setup of e-governance management

**Reference No**. (as per Procurement Plan): PSMP3-CS-2-1-1

The Republic of Armenia has received financing from the World Bank toward the cost of the Third Public Sector Modernization Project (8539- AM), and intends to apply part of the proceeds for consulting services.

The objective of the Consultant services (“the Services”) is strengthening policy and institutional setup of e-governance management through developing necessary documentation, tools and applications for launching and applying single source State Information System which should be a catalogue of IT resources in public sector serving as main source of data for securing interoperability as well presenting recommendations for Institutionalizing E-government Policy Planning and Implementation.

The Government Staff of RoA and Foreign Financing Projects Management Center of the RoA Ministry of Finance (FFPMC)] now invites eligible consulting firms (“Consultants”) to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services.

More specifically, the Expression of Interest must provide the following information:

• *Detailed description of the core business and years in operations, including the services provided, projects completed, address, contacts, number of the key staff of the Company, etc.*

**Qualification Requirements:**

The selected Consultant shall have the following minimum experience and qualification:

• A minimum of 5 years of proven experience in e-governance management and administration oriented project development, successful implementation and management of project establishing interconnection technical standards on national level, establishing manageable e-gov related web based central database of data resources, and developing unified e-gov portals;

• A minimum of 5 years’ experience in IT projects establishing interoperability and interconnection of data resources.

• Consultant should submit Reference letter(s) from the other Beneficiary/Client to demonstrate that it has completed 2 projects of similar nature.

• Comprehensive knowledge in the area of

* electronic information exchange and interoperability in public sector
* Enterprise Architecture projects and frameworks
* semantic interoperability and interconnection technical standards
* systemic approach of data resources

• Proven track record in policy development processes associated with e-governance strategy;

• Experience in working and collaborating with governments in devising high level policy documents and strategies;

• Experience in transition economies, in Central and Eastern Europe, as well as in EU countries will be considered as an advantage.

The attention of interested Consultants is drawn to paragraph 1.9 of the World Bank’s Guidelines: Selection and Employment of Consultants under IBRD Loans and IDA Credits & Grant by World Bank Borrowers dated January 2011 and revised as of July, 2014 (“Consultant Guidelines”), setting forth the World Bank’s policy on conflict of interest.

Consultants may associate with other firms in the form of a joint venture or a subconsultancy to enhance their qualifications.

A Consultant will be selected in accordance with the Selection Based on the Consultants’ Qualifications (CQS) method procedures set out method set out in the Consultant Guidelines.

Further information can be obtained at the address below during office hours from *09:00 to 18:00 hours*.

Expressions of interest must be delivered in a written form to the address below (in person, or by mail, or by fax, or by e-mail) by December 8, 2016, **18:00(local time)**.

Mr. Edgar Avetyan

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