**Questions and Answers for the**

**Supply and installation of**

**Custom Software for Human Resource Management Information System (HRMIS)**

**IFB No: *TAMP G-1.6***

**Project: Tax Administration Modernization Project**

**Credit Number: 5114-AM**

**Questions 1:**

Is the purpose/scope of the specific tender to develop a custom software or to use an off-the-shelf software which can be configured to cover the tender needs ? The specifications provided within the “HRMIS\_TS\_11 modules\_final\_Eng” is just a guide for the intended software or is obligatory to follow step by step the analysis, the fields, the tables , the forms etc. ?

**Answer 1:**

The scope of the tender is to implement HRMIS system at State Revenue Committee that will comply with all functional and technical requirements described in the “HRMIS\_TS\_11 modules\_final\_Eng” document. If the off-the-shelf software will satisfy all the described requirements, it can be considered as subject to the tender. The specifications provided within the “HRMIS\_TS\_11 modules\_final\_Eng” are not the guides, all functional and technical minimum requirements are obligatory, which means that the system should be developed to follow step by step the analysis, the fields, the tables, the forms etc. The only GUI appearance is not obligatory.

**Questions 2:**

Regarding the staff qualifications. Is there a remote access available for all the stuff members? Please describe the procedure/process

**Answer 2:**

Staff members’ qualifications are not connected with their remote or on-site disposition. Taking into consideration the complexity of the HRMIS system, it is preferable to implement the system on site.

**Questions 3:**

  What are the restrictions (if there are any) concerning the software tools and Operating Systems that the bidder can use? (E.g. MSSQL Server, IIS etc.? )

**Answer 3:**

The implementation and development methodology, implementation programming language, database and operating system already in use by the currently systems of the SRC is described in the Attachment 1: HRMIS Technical Specification section 4.2 Existing Implementation Methodology Infrastructure at SRC (for informational purposes only). However, Suppliers are free to propose a different implementation platform (ie, Microsoft .NET or others). In this case bidders are required to include in their bids all required component such as hardware, standard software licenses, development tools licenses and etc. to establish this platform at the SRC, including warranty and support services for the proposed hardware, software and tools for one year after the Operational Acceptance of the HRMIS System.

**Questions 4:**

 Are there any restrictions for bidder and subcontractor?

**Answer 4:**

Please see the ITB 4 (Eligible Bidders)

**Questions 5:**

Could prime bidder bring references of successfully completed projects of the partner/vendor/subcontractor? Or vendor should be a prime bidder?

**Answer 5:**

Please see ITB 6 (Qualifications of the Bidder), that is 6.1, 6.2, 6.3, 6.4 and its references in the Bid Data Sheet.

**Questions 6:**

Could you share some estimation regarding the deadlines of project finalization? In other words when you expect the Project to be fully completed/GO-Live?

**Answer 6:**

The deadline of the finalization of project is 39 weeks from effective date (4.1 Implementation schedule), but no later than December 15, 2017.