

REQUEST FOR EXPRESSIONS OF INTEREST (CONSULTING SERVICES – FIRMS SELECTION)

Republic of Armenia
Second Public Sector Modernization Project
Loan No. 7854-AM

Assignment Title: Training of the main group of local lecturers for conducting of courses & development of 7 training modules of policy analysis, monitoring, evaluation and management, as well as development of an educational manual on personal management skills

Reference No. (as per Procurement Plan): PSMP2 C- 3.2.3.1

The government of the Republic of Armenia has initiated a large-scale process of public sector reforms, which receives the support of the World Bank through its funded Second Public Sector Modernization Project (PSMP2).

The objective of the current assignment is to provide processes of developing, teaching and implementation of distance learning modules in human resources management field, including experimental teaching programs and adjacent teaching manuals.

For the settlement of the mentioned issues, it is necessary to study and analyze the Armenian and international experience and as a result, to develop the following training modules:

- "Policy analysis, monitoring and evaluation",
- "Performance management, including organizational change management",
- "Human resources management",
- "Integrity and Ethics in Public Administration",
- "Service provision and management",
- "Project management",
- "Improvement of territorial planning programs and government skills" training modules, as well as an "educational manual on personal management skills".

It is also necessary to establish criteria, methods, technologies for development and implementation of the said activities, to develop and prepare a methods manual on these issues, and also to conduct trainings of civil servants and instructors responsible for these issues.

Implementation period of the assignment is about 9 months.

The Civil Service Council of the Republic of Armenia and Foreign Financing Projects Management Center of the RoA Ministry of Finance (FFPMC) now invite eligible consulting firms ("Consultants") to indicate their interest in providing the Service.

Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services.

More specifically, the Expression of Interest must provide the following information:

- *Detailed description of the core business and years in operations, including the services provided, projects completed, address, contacts, number and CVs of the key staff of the Company, etc.*

The shortlisting criteria are:

- Core business and years in business
- Qualifications in the field of the assignment
- Consultant experience in Europe and Central Asia (ECA) region
- The consulting company should include a leading international centre of public administration training (CS educational institution, university department/centre)

The attention of interested Consultants is drawn to paragraph 1.9 of the World Bank's "Guidelines: Selection and Employment of Consultants under IBRD Loans & IDA Credits & Grants by World Bank Borrowers" May 2004, Revised October 1, 2006 & May 1, 2010. ("Consultant Guidelines"), setting forth the World Bank's policy on conflict of interest.

Consultants may associate with other firms in the form of a joint venture or a sub-consultancy to enhance their qualifications.

A Consultant will be selected in accordance with the Selection Based on the Consultants' Qualifications (CQS) method procedures set out in the World Bank's "Guidelines: Selection and Employment of Consultants under IBRD Loans & IDA Credits & Grants by World Bank Borrowers" May 2004, Revised October 1, 2006 & May 1, 2010.

Further information can be obtained at the address below during office hours from 09:00 to 18:00 hours.

Expressions of interest must be delivered in a written form to the address below (in person, by mail or by e-mail) by **December 19, 2014, 18:00 (local time)**.

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